

Policy acknowledgment tracking checklist

THE GOAL Create a durable record of who reviewed which policy version, when, and by what deadline.

1 Prepare the policy

- ☐ Confirm the policy owner.
- ☐ Confirm the current policy version or effective date.
- ☐ Remove outdated copies from the employee-facing workflow.
- ☐ Decide what employees must do to complete the review.

2 Define the assignment

- ☐ Identify every employee or group that must acknowledge it.
- ☐ Set the assignment date and a clear due date.
- ☐ Decide who handles exceptions and overdue follow-up.
- ☐ Identify who monitors completion.

3 Collect the acknowledgment

- ☐ Give employees one clear place to review the policy.
- ☐ Require an explicit acknowledgment rather than an email reply.
- ☐ Record the employee, policy, and policy version together.
- ☐ Record status, completion date, and time.

4 Monitor the review

- ☐ Check pending assignments before the due date.
- ☐ Send reminders consistently.
- ☐ Review overdue assignments promptly.
- ☐ Keep exceptions and special handling notes with the assignment.
- ☐ Confirm employee changes do not leave assignments untracked.

5 Confirm the final record

- ☐ Can you identify everyone assigned the policy?
- ☐ Can you show which version each person reviewed?
- ☐ Can you identify completed and overdue acknowledgments?
- ☐ Can you show when each acknowledgment happened?
- ☐ Can you answer these without searching email or comparing spreadsheets?

START SMALL

Choose one recurring policy, one employee group, and one due date. Run the review, measure the follow-up required, and use what you learn to improve the next cycle.